

Consent:

1. Who am I? What I am doing
 - a. My name is Sejal Khatri and I'm from the University of Washington. Thank you for taking the time out to talking with me today. I would like to talk to you about your contribution experience and knowledge of Wikipedia. You should have already received an email with a Study Information Sheet that contains detailed information about this study.
2. Privacy and confidentiality
 - a. To clarify, your participation in this conversation is strictly confidential - we may quote some of your responses in a publishable paper, but your identity will never be published alongside with these quotes and no identifiers will tie your username or identity to any published responses. You also absolutely can decline to answer any of the questions I ask. You are also free to stop the interview at any time, you just have to let me know.
3. Consent to interview and recording
 - a. For the record, is it okay if I record this conversation?
4. Participant questions:
 - a. Do you have any questions about this interview before we start?
5. Explanation of the open interview structure
 - a. Just want you to know that there are no wrong answers to my questions. I want to hear your stories and experiences. This is your interview.

Interview Questions

Individual

1. Can you give me a little bit of your personal background and history?
2. Tell me about how you came to know about Wikipedia?
 - a. Can you describe your involvement as a reader on Wikipedia?
 - i. Which language edition Wikipedia do you prefer reading in?
Could you describe the reason behind using __ Wikipedia vs __ ?
 - b. Could you describe the events that led up to you editing your first article?
 - i. Which language edition did you first edit?
 - ii. What was your designation at the time?
 - iii. Could you describe your access to technology and what were the factors that helped you get started?

1. What is missing? In your opinion, What can be done about it?
2. What are some of the other resources that you wished you had known before?
- c. Could you describe the most important lessons you learned when playing a contributor role on Wikipedia?
 - i. Was there a learning curve to get started with contributions? Can you tell us more about the challenges involved?
 - ii. Can you describe the factors that helped you get started? Is there any particular incident that stands out?
- d. Tell me about the ways you are involved in Wikipedia today?
- e. Tell me how you go about editing articles on Wikipedia? Could you describe a typical day when you contribute to Wikipedia?
 - i. Which language editions do you contribute now?
 1. Could you describe the type of contributions you make? (translation, create new content, etc.. open question)
 2. When and how did you get exposed to these languages?
 3. What do you think about your editing experience on these Wikipedias? What do you think works and what doesn't work?
 - a. What has changed over time since you started?
- f. When did you first notice that Wikipedia can be edited in your local language?
 - i. How would you describe your spoken and written proficiency in the local language vs other languages?
 - ii. Do you participate in any other content creation platforms that support ____ language?
3. What contributed to your decision to remain an active contributor to the ____ language Wikipedia?
4. Why do you (not?) spend so much time on Wikipedia?
 - a. Do you wish it was more _? Why/why not?
5. What other Wikipedia communities do you participate in?

Community

1. Tell me about your thoughts and feelings when you learned about the _____ Wikipedia community?
 - a. What was it like to be a part of the community in the initial period? What did you think then about Wikipedia?

- b. Have those opinions changed? What happened?
 - c. Can you describe the transition from individual contributor to community member and then community admin?
2. Could you describe the situations in which the community comes together?
3. Could you describe your relationship with the community members?
4. What, if anything, do you know about the way that ____ Wikipedia was created?
5. How does ____ Wikipedia attempt to encourage participation and contribution?
 - a. Has this changed over time?
 - b. What are ways of encouraging participation that have worked? That haven't? How might it be more effective?
6. Could you describe the factors that are needed to get started as a contributor in this community?
 - a. Are there any challenges that you or current members face to participate in the community?
7. Could you tell us about all the resources that you use to stay active in the community?
8. How would you describe the skills that are required by a new-comer to get started with contributing to Wikipedia?
9. does __ wikipedia conduct outreach activities? (probe into community efforts and findings)
 - a. could you share your experience in participating/organizing one?
 - i. what was working
 - ii. what was not working?
10. Can you tell us about the common type of content edited by the community?
11. Describe the biggest challenges you have run into with the community?
12. What would you say is the community's biggest mistake?
13. What challenges do you think Indian language Wikipedia face that are unique/special?
14. Can you talk about any specific tools?
15. What is something that other Wikipedia's do that ____ Wikipedia does that you might like to emulate?
16. What's something that other languages do that you think would be a challenge to apply?
17. Can you talk about bots, tools, or other automated systems and they role they play in your community?
 - a. Does ____ Wikipedia support bot generated content?
18. As you look back on your Wikipedia Journey in ____ community, are there any events that stand out in your mind? How did they affect community decisions?
19. Can you share some anecdotes from some online/offline events that you were a part of? Things that stood out?
20. How would you describe the __ language community support standards?

- a. What type of support/feedback does the community provide? (language support, resources, skill development)
 - b. How is the support provided?
 - c. What kind of support do you think is required?
- 21. Could you describe the factors that contribute to your ____ language community growth?
 - a. Does the community participate in any other ____ language content creation platform together?
 - b. How would you describe the importance of having content in ____ language and how does community perceive it?
 - c. How do you describe as the ____ Wikipedia's community's goal?
 - d. Do individual contributors have the same goal?
- 22. Are you aware of Wikipedia Tiger Initiative happening in India? How would you describe its impact in your community?

Inter-community

- 1. Do you participate in any other wikipedia communities?
 - a. How would you describe the average or typical wikipedia 1 editor, and how would you describe the average wikipedia 2 editor?
 - b. What are the key differences?
- 2. What relationships, if any, do you have with Wikipedia communities?
- 3. What is something another Wikipedia community is doing really well that you would like to emulate?
- 4. Did you know that your community is ____ high/low/average in terms of number of articles per speaker for other Indian languages?
 - a. Are you surprised? Why/why not?
 - b. What do you think your community could do to improve?
 - c. What do you think you could learn from other communities?
 - d. Anything else you would like to share?
- 5. What is another language Wikipedia that you really look up?
- 6. Do you work on any projects in coordination with other Wikipedias? What does that look like? Would you do it again?

Demographics

You don't have to answer these questions, and you can give any kind of response:

- 1. What is your age?

2. What is your gender?
3. What is your career/real world job?
4. What is your highest level of education attainment?
5. What is your city of residence?

End Comments:

1. What do you think are the most important ways to increase content contribution and participation in ____ language? How did you create them?
2. What advice would you give to a newcomer contributor to Wikipedia?
3. Is there anything else you think I should know to understand community participation better?
4. How do you envision the future of ____ language content on Wikipedia and Internet as a whole?
 - a. Do you feel like there is a desire to have a Wikipedia in ____ language by the ____ language Wikipedia and moreover, by the non-wikipedia community?
5. What role do you think multilingualism plays in content creation on online communities?
6. Is there anything else you would like to ask me?
7. Can you point us to someone who can help further our discussion about the _____ community.
8. Finally, we would like to thank you for participating in this study by sending you a _ Gift Card. Is <participant's contact info> still the best way to contact you?